



Gloucester  
Mathews  
Care Clinic

## 2021 IMPACT REPORT

Compassionate care  
since 1998



### our services

*medical | dental | pharmacy | specialty care referrals  
patient health education and support services*

### our leadership

#### BOARD OF DIRECTORS

Sven vanBaars, President  
Louise Theberge, Past President  
Carl "Woody" Hobbs, III, Vice President  
William Houtz, Vice President  
Rebecca White, PhD, Secretary  
Jim Larsen, Treasurer  
Vicky Gunn, Vice President\*

Montecia Burno, FNP  
Diane Dawn  
Tracy Elliot  
Steven Griswold, MD  
Bryant Hudgins  
Dianne Lucy

#### EX OFFICIO MEMBERS

Wayne Reynolds, DO  
*Medical Director*  
Chuck Harris, DDS  
*Dental Director*  
Nancy Dykeman\*

#### EXECUTIVE DIRECTOR

Arlene Armentor

\*Retired in 2021

# 2021 HIGHLIGHTS

## Colorectal Cancer Screening

Preventive care is vital. GMCC has partnered with Hitting Cancer Below the Belt (HCB2) to provide the FIT in-home colorectal cancer screening tool for our uninsured patients. Together, we are increasing access to screening to discover colorectal cancer early, when there are often no symptoms.

In 2021, we completed 42 screenings. Ten patients received positive test results and were referred to community partner specialists for diagnostic colonoscopies. We look forward to continuing this life-saving partnership with HCB2!

## Williamsburg Health Foundation Helps Address Social Determinants of Health

The Williamsburg Health Foundation is committed to strengthening the health safety net in our area by helping GMCC better address the social needs of our patients. This year, the Foundation increased GMCC's funding for the expansion of staff to include a Patient Navigator. Brandy Carpenter helps patients address needs such as housing, utilities, food security, transportation and personal safety. She spends time with each patient, referring them to appropriate resources in the community and following up as necessary. Her work has led to a partnership with Bread for Life to establish a food pantry in the Clinic, and plans are in the works to establish a Clinic vegetable garden for patients. We are grateful to the Foundation for their lasting commitment to our patients and community as we address the many factors that influence patient health and access to care.



*Patient Navigator  
Brandy Carpenter in  
the GMCC food  
pantry*

## from our patients



"I just want to say that I am so appreciative of the clinic. Carol Jo is one of the most wonderful providers that anyone could ask for. My husband and I are forever grateful to all of you."

"The staff at the GMCC are very friendly and helpful."

Absolutely pleased with (my healthcare provider)... She is empathetic, listens, and cares about a balanced life for her clients."

"They are all, from start to finish of my appointment, fantastic!"



# 98%

said their overall experience met or exceeded their expectations

# 95%

said their provider explained and involved them in their treatment

# 98%

said they would recommend the Clinic

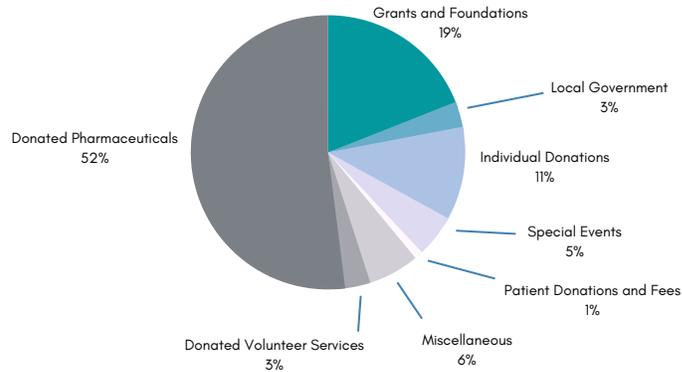
*results of online patient survey*

# GMCC BY THE NUMBERS

## 2021 Financial Summary

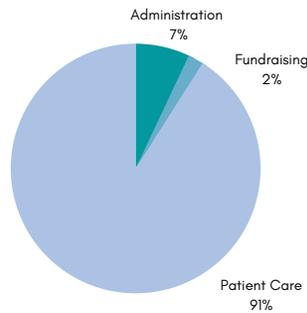
### Revenue

Grants and Foundations	\$533,473
Local Government	\$76,842
Individual Donations	\$301,907
Special Events	\$141,242
Patient Donations and Fees	\$35,130
Miscellaneous	\$176,367
Donated Volunteer Services	\$73,618
Donated Pharmaceuticals	\$1,436,975



### Expenses

Patient Care	\$2,255,476
Administration	\$164,692
Fundraising	\$53,930



**Total Revenue: \$2,775,554\***

\*reflects payroll protection loan of \$132,200 received in 2020 and recognized as income in 2021

**Total Expenses: \$2,474,098**

## Who We Serve and How

**411**

medical-dental patients were seen in 2021.



**75%** of our patients are uninsured

**25%** are Medicaid recipients



**2,316**

medical-dental patient visits (up 39% from 2020)



**\$360,340**

value of medical-dental visits



**6,981**

30-day Rx filled onsite



**\$1,411,196**

value of Rx filled



**3,300**

volunteer hours given



**\$110,499**

value of volunteer services

**\$1.8M+**

value of services provided by our healthcare partners

# Community Health Partners

These individuals and businesses help us live our mission through their support throughout the year. Thank you for partnering with us to provide exceptional patient care to so many in our community!



**CINDY GUNN  
AND  
CHRIS ANDREWS**



For more information, please visit [gmcareclinic.com/our-community-health-partners](http://gmcareclinic.com/our-community-health-partners)



# Health Care Hero



Patients often require more care than the Clinic can offer. GMCC salutes Riverside Health System, Walter Reed Hospital and the Riverside Medical Group specialty providers who treat our patients through diagnostic testing, procedures and surgeries. The Riverside charity care initiative provided services to GMCC patients valued at just over \$1.8 million in 2021. *Thank you for your partnership in patient health!*

NON-PROFIT ORG  
US POSTAGE PAID  
MAILED FROM ZIP  
CODE 23061  
PERMIT 27

P.O. Box 684  
6031 Industrial Drive  
Gloucester, VA 23061

